

## Utility Payment Options Overview

The City of Portage la Prairie offers several payment options for utilities:

Pre-Authorized Payment Plan – Pay your 3-month bill through automatic debit from your bank or credit union account.

Monthly Payment Plan – Pay your water bill monthly on a budget. Equal payments are debited from your bank or credit union account monthly. An easier way to manage your household expenses. The monthly withdrawals are scheduled to occur on the 15th banking day of each month.

TelPay – Direct Payment & e-payment options through TelPay. Visit [www.telpay.ca](http://www.telpay.ca) to sign up.

Paymentus – Pay your Bills ONLINE using VISA and Mastercard using Paymentus. <https://ipn.paymentus.com/otp/stde/cplp>

Telephone & Internet Banking – Search for “Portage la Prairie, City, Utilities” as a payee with your banking institute. Contact your bank if you cannot locate Portage la Prairie as a payee. When entering the utility account number, the number needs to be ten digits long. Do not include the decimal point.

Deposit Box – There is an after hours night deposit box located on the east front door of City Hall

In person at City Hall - Monday to Friday 9:00 a.m. to 4:30 p.m. (Interac debit card service is available)